

## IN THE EVENT OF A PROBLEM...

### The robot is not properly hugging the bottom of the pool

There is still some air trapped in the appliance's shell. Repeat the steps of the immersion process, carefully respecting the instructions given in section "Immersion of the robot".

Turn the robot over whilst holding it under the water so that the trapped air can escape.

Squeeze the pads to expel any remaining air.

### The robot will not (or no longer) climb the walls

There can be 3 reasons for this:

- The filter bag is full or clogged up: simply clean it.
- The hose weighting level is not correct. Contact your retailer.
- Although the water seems clear, your pool contains microscopic algae (not visible to the naked eye), which are making the sides slippery and are preventing the robot from climbing them. In this case, carry out an express chlorination session and slightly lower the pH level. Do not leave the robot in the water during the express treatment.

### When starting, the robot is not moving at all

Check that the control unit's mains plug is functioning correctly.

Check that you have indeed started a Perfect or Turbo cleaning cycle.

If the problem persists, contact your retailer.

### The cleaner seems to be performing less efficiently

Check that the surface of the foam pads has not become smooth.

In general, we recommend that the pads are changed after a season of usage.